

2009-2010 Accomplishments

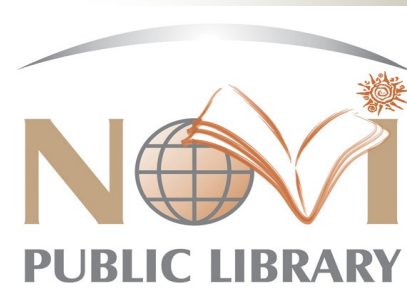
- Community Open House: June 26th, 2010, family programs, music and entertainment was enjoyed by all. 2,492 patrons joined us that day.
- Grand Opening Ceremony: Friday, June 25th 2010. Keynote speaker was former Novi resident and CNN Medical Correspondent, Dr. Sanjay Gupta.
- Official Opening of the new Novi Public Library: Tuesday, June 1st, 2010. 3,498 patrons came through our new doors that day.
- In the first month of operation in the new building (June 2010), the library saw an average of 1,600 patrons on a daily basis. Self check out stations serviced 62% of the library patrons for checking out materials. 1,161 library cards were issued. 67,407 items were checked out.
- Over 15,000 new materials were purchased in an Opening Day Collection for the new library. 2 new collections were added as well: Blu-Rays and Video games for youth, teens and adults.
- April 2010, the Library hosted a Graffiti program for teens at the old library and a Chain of Books was documented with over 100 patrons and friends of the library passing books from the old to the new library in preparation of opening day.
- In April and May 2010, the library was closed to its public in order for the staff to engage in intense policy/procedure, technology, building and customer service training to prepare for the opening of the new library.
- In winter 2010, the Library reached out to its neighbor, Novi High School, to work with students to promote the library resources, services and new attractions coming to the new library through the school's broadcast, Cats Eye.
- January 2010, the Library partnered with the City of Novi, Friends of the Novi Library and Providence Hospital to provide Novi Newbie backpacks to new Novi parents who had a baby born at Providence Hospital. The backpack included a t-shirt, book, bib and various information pieces related to the library and City of Novi.
- In December 2009 - March 2010, the library hosted its largest volunteer project to date by welcoming hundreds of library patrons to place RFID tags in thousands of books to incorporate with the new library's inventory system. 913 volunteer hours were calculated for the project.
- In fall 2009, the Novi Library began a partnership with the libraries of Northville, South Lyon, Lyon Township and Wixom to form the Neighborhood Library Association. The first program planned for fall 2010 is a Community Read event.
- In fall 2009, the Library began reaching out to its business community by hosting a breakfast with the Chamber of Commerce and encouraging library card sign-ups with Novi businesses.
- The library became a regular contributor on Twitter and gained many fans.
- Initiated a student intern program for the Marketing/PR tasks at the library.

NOVI PUBLIC LIBRARY

ANNUAL REPORT 2009 - 2010



Beyond Books



45255 West 10 Mile Road, Novi, MI 48375 (248)349-0720
www.novilibrary.org

N OVI PUBLIC LIBRARY PROVIDES THE RESOURCES AND PROGRAMS TO SUPPORT THE EDUCATIONAL, CULTURAL, INFORMATIONAL AND RECREATIONAL NEEDS OF ITS DIVERSE COMMUNITY.



**NOVI PUBLIC LIBRARY
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2010-2011**

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**2009-2010
Goals**

1. Promote the Library in Novi's residential and business communities; consider new avenues for promoting library services to non-library users; leverage existing resources whenever possible.
2. Provide state-of-the-art technologies, collections and programs that meet the changing needs of our community.
3. Provide a well-trained, appropriately compensated staff who is engaged in the Novi community and within the library profession.
4. Balance the needs of the community with fiscal responsibility.
5. Create fundraising opportunities for our community to continue to grow the library's collections, services, building amenities and programs.
6. Ensure that the Library has an engaged and active Library Board that represents the Library in Novi and the larger library community.
7. Maintain best use of the existing building while planning for the future library facility.

2009-2010 Statistics

Visitors at the Library	262,826
Items Checked Out	556,582
Book collections	137,220
Audio/Video/CD collections	14,295
Periodical subscriptions	185
Requests of Information/Computer Assistance	171,324
Youth/Adult Summer Reading Participants	1,061
Program participants	24,145
Interlibrary loans (items borrowed/loaned)	67,615

2009-2010 Approved Budget

Revenues	\$2,848,550.00
Expenditures	
Personnel	1,851,150.00
Supplies	187,000.00
Materials	384,600.00
Services, Technology, Utilities	415,800.00
Capital Outlay	10,000
TOTAL	\$2,848,550.00

Financial Overview—As of June 30, 2010

Revenues	\$2,985,809.00
Expenditures	
Personnel	1,814,083.00
Supplies	117,797.00
Materials	319,641.00
Services, Technology, Utilities	324,778.00
Capital Outlay	.00
TOTAL	\$2,576,299.00
Fund Balance Contribution	\$409,510.00