ACCOMPLISHMENTS & MILESTONES

- **Advanced** outreach to all 24,000+ library cardholders using a new email marketing system called Patron Point in October 2021
- **Reopened** Teen Space and provided opportunities for teens to gather and connect with the library in October 2021
- **Connected** with residents in the North end of Novi with programs and the Lakeshore Lending Library winter promotion in December 2021-February 2022
- **Planned** special outreach events in local senior centers in December 2021-March 2022
- **Launched** the return of in-person programming with Connect with Your Library concert during National Library Week, April 3-9, 2022
- **Hosted** 12th Annual Community Read event with Neighborhood Library Association, featuring *Firekeeper's Daughter* by Angeline Boulley on May 9, 2022
LIBRARY USAGE

252,444
library guest visits
Up 41% from the previous the year!

23,167
program participants

984
Teen Space visits

522,683
computer logins

204
meeting room rentals

1,288
items checked out from Lakeshore Lending Library

154
items mailed to NPL @ Your Door users

490
Raising a Reader participants
CHECKOUTS

884,511 total items checked out
114,441 digital items checked out

770,070 physical items checked out
3,920 library cards issued 21/22

24,377 # of registered library cards
SUMMER READING

2,050 summer reading participants

37,695 books read
8% increase from the previous year!

887 Novi Community School District student participants

1,168 activities completed
SPONSORSHIPS, DONATIONS & GRANTS

$26,074.99  the Friends of the Library donations for programs, services, and technology

$10,000.00  Community Financial Lakeshore Lending Library

$6,344.57  general donations 269 account

$3,000.00  raised in program and event sponsorship

$13,292.57  general donations 268 account, grants and in-kind donations
DIVERSITY, EQUITY & INCLUSION

**COLLECTIONS**

- 25% of total collection budget dedicated to DEI materials
- **$196,500.00** total collection budget

**PROGRAMMING**

- 22% of total programming budget dedicated to DEI programs
- **$15,000.00** total programming budget

**STAFF TRAINING**

- **$5,375.00** dedicated to staff DEI training
- 280 DEI training sessions completed by staff

*Picture Books*

collection with the most DEI related items checked out

*data from sample survey*
2021-2021 DEI HIGHLIGHTS

- Library Board approved a holiday closure for Juneteenth on December 15, 2021 and Library held first annual Juneteenth celebration on June 18, 2022

- Improved library accessibility with new NPL @ Your Door, materials-by-mail service, launched March 28, 2022

- Library Board approved the continuation of the Fine-Free Policy through June 2023, on April 28, 2022

- Partnered with Dear Asian Youth Novi for cultural programs & displays in May 2022

- Performed collection audit in 2021-2022

- Highlighted diverse materials in monthly book displays in 2021 - 2022
JULY 2021- JUNE 2022 BUDGET

Personnel/Benefits (60%) $1,954,704.24
Collections/Online Resources/Catalog (17%) $541,811.05
Utilities/Maintenance/Building/Grounds (12%) $399,139.63
Supplies/Equipment/Furniture (9%) $276,927.30
Programming/Marketing/Training/Technology (2%) $54,712.54

TOTAL REVENUE $3,295,483.89
TOTAL EXPENDITURES $3,227,294.76
LOOKING FORWARD

- **Beginning** strategic planning process to outline the next 5 years of library service
- **Initiating** online library card sign up and card renewal
- **Completing** annual DEI staff training
- **Applying** for Quality Services Audit Checklist (QSAC) accreditation
- **Hosting** fall Community Reads in partnership with the Novi Community School District and the Neighborhood Library Association