Novi Public Library
STRATEGIC PLAN
2023-2028

Mission
Cultivate Learning
Inspire Creativity
Foster Inclusivity

Vision
A vital community hub for enrichment, exploration and understanding.

Values
- Welcoming and Inclusive Environment: We embrace all voices and value diverse perspectives.
- Community Focus: We engage through spaces, programs and services to support our community.
- Collaboration: We explore partnerships to better connect resources and serve beyond our walls.
- Innovation: We evolve with changing needs and are open-minded and adaptable.
- Learning: We empower lifelong learners as they discover and cultivate their passions.
- Creativity: We encourage adventure and wonder in all we do.

Align Funding & Services
Challenge: The funding vs. expected services gap
Goal: Share with the community the current gap between service expectations/needs and funding levels and explore opportunities to align funding to the service needs and expectations of the community.

Improve Internal Communications
Challenge: Disconnected internal decision processes
Goal: Improve processes and internal communications and expand decision input across the organization to keep service levels in-line with resources.

Adapt Resources, Services & Facilities
Challenge: Need to align services & resources to funding
Goal: Explore & develop efforts that optimize the quality, usability and community alignment of Library resources and facilities and ensure the community's awareness of these resources, services & programs.

Staff Investment & Retention
Challenge: Staff engagement & turnover
Goal: Invest more in the Library staff to improve effectiveness, efficiency and job satisfaction to meet the current and future needs of the community.

To read the full strategic plan, visit our website at novilibrary.org.