

#### Meeting Room Rental and Use

#### **General Regulations**

- Library programs and Library co-sponsored activities, meetings and events have first priority for scheduling use of the facilities. Other applications will be considered on a first-come, first-served basis. Meeting room rentals must not interfere with Library operations.
- The Library is not liable for injuries to people or damage to renter's property, individuals or organizations using the meeting rooms.
- All meetings and programs held during Library business hours are open to the public. Renters who are not subject to the Michigan Open Meetings Act and who rent the meeting rooms after Library business hours may close their functions to the public.
- Meeting rooms are made available regardless of the beliefs or affiliations of individuals or those requesting use of the rooms. Permission to meet at the Library does not in any way constitute or imply endorsement of the users' policies, beliefs or programs by the Library, including its staff, Board of Trustees or the City of Novi.
- Renters shall abide by all applicable laws, ordinances, codes and other rules. Violations of any regulation may result in the immediate removal of renters from the meeting rooms and Library. Violators are also subject to prosecution for any violations of any local ordinances or state or federal laws.
- In accordance with Fire Marshal regulations, maximum attendance is posted for each room. Renters violating the maximum room load will be asked to leave.

Whole Meeting Room (105)	200 people*
West Meeting Room (105A)	120 people*
East Meeting Room (105B)	80 people*
Youth Activity Room (138A)	36 people
Board Room (202)	20 people
Second Floor Meeting Room (237)	10 people
Outdoor Patio	200 people

\*Please note that while this lists maximum fire code capacities, true capacities for these rooms will vary greatly depending on the set-up arrangement selected by the renter.

### **Reservations & Fees**

- A completed meeting room application must be submitted to and approved by Administration before a room rental will be deemed final.
- The application must be signed by an adult, age 18 or older, who becomes the responsible party. Youth groups must have adult supervision. If the person who completes the application will not be physically present during the rental, a second signature is required on the application by someone age 18 or older who will be present.
- Fees for use of the rooms will be charged to all renters other than program partners and/or co-sponsors of the Library. A chart of the fees is included on the meeting room application. Meeting room fees will not be refunded unless cancelled by the Library.
- Payment must be made within two (2) business days after being contacted by Administration of approval of the application. Failure to comply will result in rental cancellation.

• Rental time may be extended at the discretion of Administration or Management, but must be requested at least 15 minutes before the previously scheduled end time. Renters exceeding their previously agreed upon rental time will be charged for additional time. Rental extensions, including clean-up, must end at least 15 minutes before the Library's closing time.

## Cancellation/Rescheduling

- Except in cases of emergency, renters must give at least 24-hour advance notice of any cancellations. For lastminute cancellations, call 248-349-0720 and ask to speak with a Manager.
- Rentals can be rescheduled, but must take place within 60 days of the original rental date. Funds will be held from the original date and applied to the rescheduled date. If rescheduled rental does not take place within 60 days, the funds will no longer be available to use.
- Failure to notify the Library of a cancellation prior to the rental start time will constitute a "no show," which cannot be rescheduled or refunded.
- The Library may cancel any meeting room reservation and the fees will be refunded.

### Use of Room

- <u>Conduct</u>
  - All guests using meeting rooms must abide by all Novi Public Library policies, including but not limited to the Guest Behavior Policy and Unattended Child Policy.
  - Charging for admission is not allowed. No solicitation, fundraising, raffles or financial transactions are allowed. The sale of goods or services is prohibited but may be permitted at the discretion of Administration if it is reasonably related to the Library's purpose (e.g., author sales of signed books).
  - All renters using the meeting rooms shall keep noise to a minimum so as not to disturb others in the Library. Renters causing a disturbance may be asked to quiet down or to leave. Renters making excessive noise that disrupts normal Library functions or other patrons' use of the Library may be asked to leave. This includes conducting the meeting or any part of the meeting outside of the meeting rooms.
  - Renters shall observe all federal intellectual property laws. Renters are prohibited from playing video recordings without proper licensing or viewing permissions.
  - The Novi Public Library is released and held harmless form any and all claims for personal injury or property damage. The renter shall acknowledge release as part of the application process.
- <u>Set-Up</u>
  - Rooms are only available to renters during their specified rental time. Reservation requests must include adequate time for both set-up and clean-up. Meeting room use, including clean-up, must end 15 minutes before the Library's closing time.
  - Do not move tables and/or equipment. All set-ups will be performed by Library staff. Furniture is not allowed to be brought in by renters.
  - Banners, literature, photographs or signage may not be placed anywhere outside of the meeting room or in a window or a display that is facing the outside of the building.
  - Do not affix or adhere anything to doors, walls, ceilings or light fixtures. Decorations must remain at least one
     (1) foot below light fixtures.
- <u>Food & Beverage</u>
  - Food and beverages must be contained within the meeting rooms. The delivery of commercially prepared food such as pizza, sandwiches, salads, pasta and the like is permitted. Catering options are also available through the current vendor of the Library Café. Staff will not accept food items from delivery sources. The Library is not responsible for food items that have been delivered but not accepted by a renter and left unattended on Library property.
  - No alcohol may be consumed at the Library or in its meeting rooms during regular business hours. Alcoholic beverages may be allowed at after-hours rentals with the proper license acquired ahead of time through the City of Novi. See the City of Novi Alcohol Allowance Policy and Alcohol Use Application for more information.

- Lighters, candles, matches, Sternos, and other flame-producing devices are not allowed and cannot be used inside the Library. Renters may bring electric slow cookers or hot plates to keep food warm.
- <u>Clean-Up</u>
  - Renters are responsible for leaving the meeting room space in the condition (including furniture arrangements) in which they found it.
  - Waste and recycling should be placed in the proper receptacles. If additional bags or receptacles are needed, please ask Library staff.
  - The Library cannot supply any storage space. Renters shall remove all items from the room and leave the room in the same condition as it existed prior to the meeting.
  - Renters are responsible for any and all damage caused by meeting attendees or others associated with the meeting. A minimum fee of \$100 will be assessed to cover the cost of any damages, necessary repairs or cleaning. The Library reserves the right to deny use or access to any renter that has violated this Policy.
- Publicity
  - The name, address or phone number of the Library may not be used as the official address or headquarters of any organization except those formally affiliated with the Library.
  - Rental of the meeting room by a non-Library group will not be publicized in such a way as to imply Library sponsorship of the renter's activities, nor will the Library publicize the rental. Renters must include a disclaimer on marketing materials stating that the Novi Public Library is in no way affiliated with, endorsing or sponsoring the renter's meeting or event.
  - The person signing the meeting room application is the contact person for the rental and becomes responsible for answering questions from the public. The Library will not assume this responsibility.
  - Renters shall not distribute personal or group literature, brochures and other materials to Library guests outside the meeting rooms. Users shall not leave printed materials on library property without prior approval of the Library Director or in accordance with Library Policy.
  - A sign on or near the door will be provided by the Library for all rentals, including the name of the
    organization or event and date and time of rental. No additional signage is allowed outside the room. Do
    not affix or adhere anything to doors, walls, ceilings or light fixtures.

## **Disciplinary Process for Library Facilities**

As stated more fully below for violations of the Policy, the Library Director or Director's designee may restrict access to the Library with immediate dismissal of the guest from the premises, by suspending the guest's access to the Library for a set period of time, or by denying access to specific services and/or program pursuant to this Policy. If necessary, public safety may be called to intervene.

**Incident Reports:** Staff will complete an Incident Report Form for any violation of this Policy resulting in a verbal warning or a suspension of Library privileges. By the end of the day on which the incident occurred, an Incident Report shall be written and forwarded to the Library Director for logging and review. The report should include physical descriptions in addition to the name of the guest. A copy of the suspension of privileges letter should be attached, if applicable.

Violation of the Policy – Suspension of Privileges: Unless otherwise provided in this Policy, the Library shall handle violations as follows:

- Initial Violation: Library guests observed violating this Policy will be asked to stop the violation with a verbal request. If the guest does not comply, the guest will be asked to leave the building for the day. If the guest refuses, public safety will be called.
- **Subsequent Violations:** The Director or Director's designee may further limit or suspend the guest's Library privileges if infractions continue. Such limitation or revocation shall be in writing specifying the nature of the violation. Subsequent violations of the same rule shall result in additional suspensions of increasing length.

<u>Violations that Affect Safety and Security</u>: Violations involving verbal abuse, violence, threatening behaviors, sexual harassment, vandalism, drug sale or use or attempted drug sale or use, intoxication, theft or attempted theft, physical harassment, sexual misconduct or any behavior that threatens the safety and security of staff and/or guests shall be handled as follows:

- Initial Violation: Public safety will be called immediately. If the conduct constitutes a violation of local, state or federal law, arrest or criminal prosecution may ensue. Violations of this nature will result in an immediate minimum two-week suspension of Library privileges in order to give the Library sufficient time to investigate the incident. After the investigation is completed, the Director or Director's designee may add additional time to the initial limitation or suspension period.
- **Subsequent Violations:** Public safety will be called immediately. If the conduct constitutes a violation of local, state or federal law, arrest or criminal prosecution may ensue. The Director or Director's designee may further limit or suspend the guest's Library privileges in escalating responses, which will be documented in writing. Subsequent violations of the same rule will result in additional suspensions of increasing length.

**<u>Reinstatement</u>**: The guest whose privileges have been limited or suspended shall attend a meeting with the Director or Director's designee to review the Guest Behavior Policy before their privileges may be reinstated.

# **Right of Appeal**

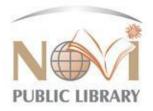
Guests may appeal a decision to limit or suspend privileges by sending a written appeal to the Library Board within ten (10) business days of the date the privileges were suspended or limited. The appeal should be sent to the President of the Library Board. The decision of the Library Board is final.

Approved: April 15, 2009; Amended May 1, 2010; July 17, 2013; June 22, 2017; Revised September 28, 2023.

Signed:

Mark Sturing

Mark Sturing, President Novi Public Library Board of Trustees



# **Meeting Room Rental Procedures**

# Reservations

• Meeting rooms are available to rent during the following Library business hours:

Monday – Thursday	10:00am – 8:45pm
Friday – Saturday	10:00am – 5:45pm
Sunday	12:00pm – 5:45pm

- Advance requests for meeting room reservations outside of Library business hours may be accommodated at an additional cost.
- Administration or Management authorizes the use of the rooms and maintains the schedule. For information and reservations, contact Administration at 248-869-7204, Monday - Friday, 10:00am - 5:00 pm.
- Reservations for meetings will be accepted up to 60 days in advance of the meeting date. The Library reserves the right to limit the frequency of use of its meeting rooms, to cancel reservations and to review all applications before granting approval.

### Fees

- Rental fees are set by Administration and the standard schedule of rental fees is included on the meeting room application. The standard rental rates are set in one hour increments. Half-hour increments are available upon request. Rates vary for residents (including Novi businesses) and non-residents/businesses. Rates will be higher at times that the Library is not open to the public.
- Payment may be made by cash, credit card or check made payable to Novi Public Library. All forms of payment are accepted in the Administration Office, which is open Monday Friday, 10:00am 5:00pm. Credit card payments are payable online by invoice, or may be taken over the phone by calling 248-869-7204.
- Novi homeowner's associations may request to have the meeting room fee waived once per year, for their annual association meeting. In order to waive the fee, a Library manager must be available to give a short presentation about the Library and its services at the start of the meeting. Availability will be confirmed with renter at the time of application.
- For last minute requests, the application and payment can be approved by Management. Payment is due upon request.

## **Equipment & Amenities**

- Room set-ups and audio visual equipment requests must be received by the Library at least one (1) week prior to the meeting.
- The rental charges for audio visual equipment will be set by Administration and the list of current rental fees is included on the meeting room application. Any equipment requested will be set up by Library staff prior to rental time.

- If a renter is planning to bring their own equipment, we strongly recommend setting up a time to test the equipment in the selected meeting room to ensure it works properly prior to their rental. The Novi Public Library is a PC-friendly environment and may not be able to accommodate the use of Apple products with available projection system. Information Technology staff are not always onsite to help troubleshoot issues.
- Meeting rooms are generally maintained at 68-72 degrees Fahrenheit, though this can be affected by outside temperatures and the number of people in the room. Please advise attendees to dress accordingly and bring layers. Thermostats cannot be adjusted for rentals.
- Parking is available onsite at the Library for free. As a public parking lot, spaces are available first-come, first-served, and may also be used by those attending City of Novi or Novi High School events. Therefore, adequate parking in the Library's lot is not guaranteed. A concerted effort will be made to inform renters of other events happening in the area on the date of their rental, but the Library is not responsible for any parking space shortages. Additional parking may be available at Novi High School, located at 24062 Taft Rd.